

HALIFAX DUNBRACK SOCCER CLUB – Evaluation Form
CONFIDENTIAL

Please help us to serve you even better. Please respond to each of the statements below about our Club. Please mail the completed form to **19 Alma Crescent #205, Halifax, NS, B3N 2C4** or fax the form to **455-1161**. As the club moves forward, it is very important that we have your voice/opinion to take into consideration with our planning. We also ask that you consider becoming involved at a committee, executive or board level.

1=Strongly Disagree 5=Strongly Agree

Please mark with an X	1	2	3	4	5
Office					
1. I do know where our Club office is located.					
2. I feel the office is located in a convenient location.					
3. I rarely go to the office.					
4. I use the office regularly.					
5. I do not feel our Club requires an office.					
Administration					
1. I am aware our Club has a paid administrator.					
2. I am aware of the posted Club office hours.					
3. I feel the hours the office is “open” is adequate.					
4. I feel strongly our office hours are not adequate to the members.					
5. My messages are always returned in a timely fashion.					
6. I have called the office administrator at her home number.					
7. I feel the office administrator is always there for me when I need help.					
Communication					
1. I find the Club always makes information available in a timely fashion.					
2. I always find out things “second hand”.					
3. I find it difficult to get a hold of anyone.					
4. I am aware the Club has a new website.					
5. I have visited the new site.					
6. I find the site to be very informative and up to date.					
7. I prefer to get information via the website.					
8. I prefer to have my communication sent by mail.					
9. I feel the Club should be communicating via website/emails only.					
Tryouts/Registration/Fees					
1. I always know when and where registration will take place.					
2. I think we should be able to register online.					
3. I believe our tryouts are organized.					
4. I believe our tryouts are fair.					
5. I believe we have qualified people running our tryouts.					
6. I believe our tryout fee is reasonable.					
7. I believe our fee schedule is in line with other clubs.					
8. I have no idea what other clubs pay.					

1=Strongly Disagree 5=Strongly Agree

	1	2	3	4	5
Coaches/Technical (Youth Program Only)					
1. I believe our club attracts qualified coaches.					
2. I believe our club could do better attracting/retaining coaches.					
3. I believe our club treats their coaches fairly.					
4. I believe our club should pay coaches for their time and expertise.					
5. I believe the club attracts qualified technical staff.					
6. I believe the club has adequate numbers of technical staff.					
7. I am willing to pay higher fees in return for better coaching and better technical staff.					
Mini Program					
1. I believe the program is organized and well run.					
2. I believe we have qualified individuals involved in the program.					
3. I believe my child received value for their money.					
4. I believe my child's coach was qualified and organized.					
5. I would recommend our Club's Mini Program to other parents.					
Executive and Board Members					
1. I am aware of who our volunteer Executive and Board Members are.					
2. I believe that the members are serving the membership well.					
3. I believe our Executive and Board Members should include a broader selection such as community members and should not only consist of parents of our players.					
Senior Program					
1. I am aware of our Senior Program and how it works.					
2. I believe our senior players should be more accessible to our youth players.					
3. I believe our senior players/teams should be totally self-sufficient when it comes to finances.					
4. I believe our Club should run the Senior Program separate from the Youth Program.					
Overall					
1. I believe our club is serving its members well.					
2. I believe our Club needs to make some organizational changes.					

Please use this space to provide further comments or feedback.

WE NEED YOUR HELP, PLEASE EMAIL dunbrack.sc@ns.sympatico.ca if you are willing to become involved with the Club.